

An offshore oil rig is silhouetted against a dramatic sunset sky with orange and pink clouds. The rig features a tall derrick and a large crane. The foreground shows the dark, choppy surface of the ocean reflecting the low sun.

WHEN CONNECTING REMOTE OPERATIONS,
NO ONE ELSE COMES CLOSE.

ITC)Global
A Panasonic Company

IT'S TIME TO EXPECT MORE OUT OF YOUR NETWORK



Is your network's throughput consistent anywhere within a beam footprint?

ITC Global customers can count on consistent throughput from beam center to edge with a network that's uniquely sized to deliver the bandwidth and reliability you need. By always meeting performance expectations anywhere you operate – regardless of where a site may be located within a beam – we're delivering global coverage that's actually as good as it looks on paper, and it keeps us ready to adapt quickly to customer growth.



Do you notice a change in network quality at beam edges?

Stable service means better operational efficiency. So instead of reactively responding to poor performance, we proactively monitor teleport site remotes to validate RF performance, which serves as an indicator of signal strength for beams supported by any given teleport. This series of periodic checks helps us auto-switch early so you can maintain peak performance.



How redundant and resilient is your network service?

As part of Panasonic, our network offers multiple layers of redundancy including beam, teleport and azimuth diversity. Capacity is delivered by region, not by beam, with up to five satellites deliberately covering strategic customer regions and hot spots. Multiple beams landing at different teleports means we're able to meet and exceed requirements for even the highest levels of service availability.



Is your guaranteed bandwidth truly committed in all circumstances?

Our promise is simple: To make sure our customers' guaranteed bandwidth (CIR) is always available. Even when all sites on a beam require their contracted capacity at the same time, the Panasonic network is designed to deliver at any time without any shortcuts or betting on oversubscription.



How often does your network service provider go above and beyond?

You expect to achieve the maximum data rate available for bursting (MIR). And we expect to deliver it – and more. That's why we provision bandwidth so customers usually see 70-90%+ average burst rates for a better overall service experience. While other service providers may look similar on paper, ITC Global never packs the network. We focus on more than just CIR and size our network to ensure bursting capabilities and anticipated growth.



Is your network always on to meet your service level agreements and business expectations?

ITC Global custom network designs leverage the power of Panasonic, the single largest buyer of capacity globally, to deliver 99.7%+ network availability. And we're putting our money where our mouth is – going beyond the expected to meet or exceed customer service level agreements every time.



How confident are you that your network is secure?

We don't take chances with network security. Because we keep our security standards up to date, your network keeps running – and your brand reputation stays strong. From service inception through the entire lifecycle, our Defense-in-Depth methodology uses multiple layers of security to mitigate impacts of compromise. We stay ahead of attacker trends with intrusion detection and prevention capabilities for increased vigilance in identifying changes in network behavior.



How is your service provider planning to keep pace with your needs?

ITC Global empowers customers with an extraordinary understanding of technology and markets. We constantly evaluate new and evolving technology with customer needs in mind. Our solutions are designed to leverage opportunities for performance gains and to make a remarkable impact on your bottom line. ITC Global customers are an integral factor in the evolution of the Panasonic network technology roadmap. Together with Panasonic, we seek to build long-term relationships that hold to the highest standards of service.

NETWORK DESIGN IS ABOUT A LOT MORE THAN MEETS THE EYE.

Your network is only as valuable as the company, people, and values behind it. Few networks and providers deliver results that meet expectations, and many cut corners. Together, ITC Global and Panasonic take a whole different approach as we evolve our network and custom design yours.



Learn more at www.itcglobal.com about how we can support your immediate and long-term operational needs.



Panasonic acquired ITC Global in 2015. Together, they became the world's largest buyer of commercial space segment, delivering near 100% uptime with coverage spanning all major oil and gas hotspots, and more than 98% of the world's high-traffic maritime routes. The Panasonic network is comprised of traditional wide-beam and high-throughput spot-beam satellite capacity and planned extreme-high-throughput capacity. ITC Global leverages the broadband network to deliver connectivity to its energy, maritime and enterprise customers worldwide.



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